California Emergency Management Agency (Cal EMA)

RAPE CRISIS PROGRAM-SPECIFIC PERFORMANCE ASSESSMENT

A.	AGENCY ORGANIZATION			Y	N	N/A	COMMENTS
	1.	Organization					
		a.	Reporting Lines of Authority same as in Grant Award Agreement.				
		b.	Duties performed by staff match those listed in Grant Award Agreement and are allowable by funding source(s).				
	2.	Board of Directors (Service Standards (SS) E.3.a.)					
		a.	Formal selection process for new board members.				
		b.	Trained on ⊠project's history, ⊠goals, ⊠funding sources, ⊠expectations and responsibilities, ⊠article of incorporation and ⊠personnel policies.				
		c.	Governed by written by-laws.				
		d.	By-laws require 10 to 15 board members.				Bylaws change in process to reduce to 8 to 12 board members. One
		e.	Board currently consists of 9 members.				potential board member in process now.
	3.	Agency/Facilities					
		a.	Hours of operation. Hours: 8 am to 5 pm (Penal Code (PC) 13837)	\boxtimes			
		b.	Space budgeted in Grant Award Agreement is used for designated purposes.	\boxtimes			
В.	DED	CONI	NEL POLICIES, FILES AND TRAINING				
ъ.	1.		fication of Completion of Counselor training class maintained in counselor's				
	1.	personnel file (SS A.1.c.1.); Sexual Assault Counselor training course agenda (including dates, topics, and					
			uctors) attached to certificate of completion.				
	2.	Documentation of attendance at 12 hours of continuing education training yearly. (SS A.1.c.4)					
	3.	Docu	umentation of attendance at annual Human Relations Training; dates, topics, enter(s). (SS C. 1. 2.)				

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	4.	Train	ning			
		a.	SA Counselor Training Class adheres to last certified by Cal EMA that was approved on 10/26/06(date). (E.C. 1035.2) (P.C 13835.10)			
		b.	SA counselors complete SA Counselor Training prior to provision of service. (E.C. 1035.2)			
C.	CLI	ENT (CONFIDENTIALITY			
	1.	Clie	nt Confidentiality			
		a.	Written policy regarding client confidentiality.			
		b.	Client records are kept confidential per Evidence Code Section 1035.2. et seq.			
D.	PRC)GRA	M GOALS AND OBJECTIVES			
ъ.	1.		ice Standards: Review hard copy/verify to access on line.			
	2.	prog Does	rice Objectives: Review goals and objectives of the program and the rammatic requirements of the Grant Award Agreement. It is the project staff need to submit a Cal EMA 2-223 to modify their grant ctives?		\boxtimes	
		a.	Crisis Intervention			
			(1) 24 Hour Crisis Line calls responded to within 10 minutes. (SS.A.1.b)			
			(2) Serves the same number of SA victims at a minimum as forcible rape cases reported to law enforcement. (SS.A.1.f)			
			(3) Meeting objective numbers as proposed in Grant Award Agreement.			
		b.	Follow-Up Counseling (SS.A.2)			
			(1) Attempt to reach victim within three working days.			
			(2) If victim not reached, efforts continue.			
			(3) Provided to 45% of Crisis Intervention clients.			
			(4) Meeting objective numbers as proposed in Grant Award Agreement.			
		c.	In-Person Counseling			

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D.	PROG	RAM GOALS AND OBJECTIVES			
		(1) Offered to all clients (SS A.3)			
		(2) Short-term counseling provided for up to 10 weeks, non-licensed, peer counselors or licensed therapists is provided.			
		(3) Long-term therapy by licensed therapists or supervised clinical interns is ⊠Provide or ⊠Refer out.			Operation Care pays for client who are referred out.
		(a) Signed consent for treatment obtained prior to provision of long-term therapy.			Amador/Calaveras Counseling Center handles signed consent forms.
		(b) If referred out: three choices and OA on site.			Small community. Has 2 agencies they refer to: Behavioral Health and Amador /Calaveras Counseling Center.
		(4) Meeting objective numbers as proposed in Grant Award Agreement.			
	C	. Accompaniment – Provide or Refer out. (SS.A.7)			
		(1) Provide 24/7 for accompaniment to hospitals, law enforcement agencies, district attorney, court, etc.			
		(2) If not provided 24/7, then referral OA is in Grant Award Agreement and specifies 24/7.			
		(3) Meeting objective numbers as proposed in Grant Award Agreement.			
	e	Advocacy – ⊠Provide or □Refer out. (SS.A.8)			
		(1) Provide 24/7 for advocacy to hospitals, law enforcement agencies, district attorney, court, etc.			
		(2) If not provided 24/7, then referral (OA) is in Grant Award Agreement and specifies 24/7.			
		(3) Meeting objective numbers as proposed in Grant Award Agreement.			
	f	Community Education – Covers services/operations; SA info. (SS.A.10.a.b.)	\boxtimes		
		(1) Presented by trained SA counselors. (SS. A.10.e)			
		(2) Meeting objective numbers as proposed in Grant Award Agreement.			
	8	. Attending multi-disciplinary SART meetings.			Actively participates with Calaveras County SART Team
		(1) Meeting objective numbers as proposed in Grant Award Agreement.			
	3. 1	rogram Requirements			

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D. PROGRAM GOALS AND OBJECTIVES								
		a.	Provides/receives training from cross-referral agencies listed in the operational agreement summary for the agency's grant award (SS B.2).					
		b.	Assists or refers out, in the preparation of victim compensation claims.				Refers to Victim Witness.	
		c.	Diversity in services & operations: (SS.D)					
			(1) Staff					
			(2) Volunteers					
			(3) Board of Directors	\boxtimes				
			(4) Culturally appropriate materials				English and Spanish	
			(5) Programs available in predominant languages	\boxtimes			English and Spanish. Also interpreters are available. AT&T Language Line is also available.	
		d.	Information & Referral provided to general public; referral list updated regularly.					
		e.	Regularly scheduled staff meetings held.	\boxtimes			Held once a month or sooner if needed.	
		f.	Support Groups ⊠Provide or ⊠refer out. (SS.A. 6)				Always have active support groups, but not enough clients willing to participate. Will refer out to Psychologist.	
			(1) If provided by RCC, facilitator trained and experienced in support group facilitation.				By Lynda Miller.	
E.								
	(For	site v	risits conducted through August 2010)					
	1.		Are all RR funds expended or will they be with a Final 2-201?					
	2.		Is a 2-223 necessary/being completed?		\boxtimes			

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